



REGEN MED PAIN **RELIEF** CLINICS

RELIEVE - REGENERATE - RENEW

A TRADITION OF TREATMENT EXCELLENCE FOR OVER 30 YEARS

Dear Valued Patients and Prospective Patients,

Please be advised that our Regenerative Health Clinic is considered an “**Essential Service**” by Governor Evers. While many health clinics have chosen to close at this time, we have not. We have **chosen to remain open and available** to our patients because of the nature of our patient’s recovery process. Please know that your **Health and Safety** is our top priority.

Because of our decision to remain open and available to our patient’s in-person and by phone, we have made the following accommodations to our treatment delivery system to ensure the safety of our patient’s and our staff.

- We have re-assigned some of our staff to behind the scenes clerical duties; some are taking time off.
- Dr Evans and Intern Max, are the only people treating patients until this crisis is over.
- Dr. Evans, Max and Lisa are wearing the required **N95 Masks** and **surgical gloves**.
- We are taking **everyone’s temperature** when they enter the clinic.
- We have posted on our Front door the instructions provided to us by the CDC to all who enter to: “Not enter if they do not feel well.”
- Patient scheduling has changed dramatically.
- We are only scheduling 4 patients per hour.
- We are treating patients Monday, Wednesday and Thursdays.
- Dr Olga will continue to treat her Regenerative Medicine patients on Fridays.
- We have everyone **6 feet apart** and we are only allowing 4 people in the large treatment area at a time.
- We are wrapping towels around and over all the equipment, so our patients only touch the towels and not the equipment, then of course we are changing out the towels after each patient use as usual.
- The clinic, all the clinic equipment is disinfected thoroughly every night as directed by the CDC.
- HEPA filters are changed out before each patient treatment day.

Moving forward, we are OPEN and here to help you stay healthy and feeling your best! We are closely monitoring updates and implementing directives from local, state and national agencies.

Thank you for your support in our initiative to keep everyone healthy! We appreciate your understanding and consideration during this unusual and stressful time.

Please do not hesitate to reach out to us with any questions or concerns you may have.

Warmest Regards,

Dr Evans and All the Staff at Regen Med Pain Relief